



Energy Assistance Program

What to Expect!

- The Fuel Assistance Program does not officially open until after December 1st. You will not receive your benefit letters until after that date.
- Payments of benefits will not be made before opening of the program unless you are a household that has wood as a primary fuel source.
- July 1st we accept applications for priority households that have a member that is age 60 or over, a member that is disabled, a child that is under 6 years of age or whose household uses wood as their primary fuel source.
- September 1st all applicants are allowed to submit their applications. It is a first come, first serve basis once our priority clients have been certified.
- December 1st is when the program opens depending on the state guidelines for that year.
 - *After December 1st, If you are in an emergency situation: ¼ tank or less of fuel, 20% or less of propane, less than a week's supply of wood, an active disconnect notice on your electric (if electric is your primary heat source) or have been served an eviction notice... please reach out to your local community contact office. We will work to get your application completed.*
- The full application process can take up to 60 days to complete. The intake office has 30 days to get all of the information from you before they send it up to be certified. Certification has 30 days to process your application.
- A benefit letter will go out to both you and your vendor once completed!
- Your benefit will be paid out directly to your vendor or landlord in one lump sum this year and entered on to your account as a credit!
- If you are applying for Electric Assistance, your benefit will come in the form of a discount on your electric bill. A benefit letter will go out to you once the application has been completed.
- Please reach out to your local outreach office if you have any questions or concerns.